



REGISTRATION FORM

To be completed by the client for each cat before their first visit

CLIENT DETAILS			
Client's Name(s)			
Address			
	Postcode		
Telephone		Mobile	
eMail			
EMERGENCY CONTACT(s) <i>(Must be someone else who is staying local, contactable and who has your permission)</i>			
Name			
Address			
	Postcode		
Telephone		Mobile	
eMail			

CAT DETAILS						
Cat's name and pet name if applicable						
Microchip number						
Age	Years	Months	Sex (Circle the option that applies)		Coat (Circle the option that applies)	
			Male Neuter	Female Neuter	Long Haired	Short Haired
Description						
Insurance Details						
Cat Grooming Requirements						
Can your cat use a cat flap? (Circle the option that applies)		YES			NO	

DIET DETAILS			
Breakfast			
Supper			
Special feeding instructions <i>(Circle the option that applies)</i>	Very keen feeder	YES	NO
	Fussy feeder	YES	NO
	Allergic to milk	YES	NO
	Loves fresh food	YES	NO
	Will not eat if another cat in household is present	YES	NO
	Other (please give details)		

VETERINARY SURGEON DETAILS			
Name			
Address			
	Postcode		
Telephone		Mobile	
e-Mail			
Relevant medical history			
Current Medical requirements			
Date of last inoculation			
Date of last flea treatment (DD/MM/YY)		Product Name	
Date of last worm treatment (DD/MM/YY)		Product Name	

ADDITIONAL INFORMATION



Cats are boarded entirely at the risk of their Owners. Veterinary attention will be sought should (in the opinion of the Cattery Owner) the Cat need it.

Should any costs be incurred the Client will reimburse the Cattery for such costs. This condition applies for this and all subsequent stays.

Signed(client):

Date (DD/MM/YY): / /

Client Consent and Supplementary Information Form.

The Animal Welfare (Licensing of Activities Involving Animals) (England) Regulations came into force on 1st October 2018 and will affect the granting of licenses to all cattery and boarding establishments among others. The Regulations require catteries to gather certain information on owners, emergency contacts and cats being boarded. As existing clients much of this information has been gathered already and is used to better care for your cats. However, some is not in our possession and we are required to ask for it. Also the consents have changed and these changes are reflected in this form.

Veterinary Treatment Consent

My cats are registered with the following veterinary practice, who have been informed by me, that Martlets Cattery from time to time care for my cat when I am unable to do so due to holidays, sickness etc., and may contact the practice in my absence to seek advice and veterinary care.

Further, Lisa Underhill-Price and her authorised representatives have my consent to access information pertinent to the care of my cat and consult with the veterinary surgeon on my behalf. In consultation with the veterinary surgeon she may consent on my behalf to any necessary treatments deemed to be in the best interests of my cat/s.

I undertake to be responsible for the cost of any consultations/treatments/operations or other veterinary costs incurred and to reimburse the cattery for monies paid to the veterinary practice on my behalf.

Veterinary Practice:

Name:

Address:

Phone Number:

Signed:

Date (DD/MM/YY): / /

Multi – Cat Household Consent

I consent to my cat:

who normally reside together, being housed in a multi-cat unit. Further should the need arise (on the grounds of cat welfare) I consent to them being separated. Please indicate their interaction preferences.

Signed:

Date (DD/MM/YY): / /

Toy and Puzzle Feeder Consent.

The 2018 Regulations encourage the use of toys and puzzle feeders to enrich your cat experience of cattery. Please indicate your consent or otherwise to their use. Please tick all that apply.

I wish my cat to continue using the toys I bring into cattery for him/her to play

My cat doesn't play with toys

My cat would not enjoy/doesn't enjoy puzzle feeders

My cat would enjoy using a puzzle feeder and I consent to its use in cattery

My cat would enjoy playing with toys in cattery and I consent to their use. (All toys used in cattery are designed specifically for use by cats and are clean and disinfected).

Signed:

Date (DD/MM/YY): / /

Consent to the Administration of Flea Treatments.

I consent to the use of flea control products authorised by the Veterinary Medicines Directorate (VMD) and licensed for use in the UK, should there be clear evidence during my cat stay at Martlets Cattery of external parasites (fleas, ticks, lice). This will be done only after consultation with and as directed by a veterinarian.

Signed:

Date (DD/MM/YY): / /



Martlets Cattery

Terms of Business

1. Registration

We require new customers and existing customers whose details have changed to fill in a registration form for each cat with details of diet, grooming, medication, veterinary surgeon, contact details, name, and address etc. It is the responsibility of the customer to inform us of changes to this information as it is used during subsequent stays and therefore its continued accuracy is essential.

In addition we require a Veterinary Authorisation form to be signed by owners so that veterinary attention may be sought for cats showing symptoms as quickly as possible. It is necessary to reauthorize us to obtain information from your vet and seek treatment for cats for each individual stay and clients are responsible for veterinary fees incurred during a cattery stay.

2. Hours of Business

Hours of business are from 2.30 p.m. to 6.30 p.m. Monday to Saturday. We are closed on Sundays for collections and deliveries of cats, however, our resident cats are cared for every day. Customers are asked to deliver and collect their cats between these hours; it would be appreciated if you could make an appointment.

Cats may be delivered and collected outside of these hours at the discretion of the cattery for a charge of £15. We consider this to be an exceptional arrangement to be used very sparingly.

Clients undertake to pay Martlets Cattery the current boarding fees for their cats stay before they are collected from the cattery. Admittance to the pen area of the cattery is at the discretion of the

management. We offer a collection and delivery service – charged from £15 per collection and delivery depending upon distance.

We try to be as flexible as possible as far as altering dates of stay in the cattery are concerned, however, due to recent experience we are now forced to invoice in full customers who don't bring or collect their cats on the dates arranged and clients who do not contact us to cancel their stay in advance. Deposits for stays are refundable only at the discretion of the management.

3. Medication and Veterinary Treatment

We require all cats to be fully inoculated against feline panleucopaenia (infectious enteritis), Feline viral rhinotracheitis and Feline calicivirus (flu). In addition we strongly advise customers to have their cats inoculated against – Feline leukaemia virus with the possible exception of cats that never go out. Your own vet's advice should be sought on this matter. Homeopathic nosodes are not acceptable for this purpose. Vaccination certificates will be inspected at every visit.

All cats need to be wormed – this includes indoor cats. Preparations from your veterinary surgeon are recommended. If your cat has the “spot-on” type flea control we ask that you time it to correspond with the few days before their cattery stay as far as possible. Should your cat be found to be suffering from fleas, in the interests of the other residents he will be treated and the cost of the medication and administration added to your invoice.

We are happy to administer medication to cats during their stay. Please bring medication in original containers with clear instructions on them.

We require customers to sign the Veterinary Treatment Consent form which authorises us to seek veterinary treatment for your cat. We prefer to use the cat's own vet where this is practical as they will have access to the cat's records including any allergies to drugs. Where this is not possible due to distance/urgency/unavailability our own vet will be consulted.

In an emergency situation we will try to contact the emergency number provided by our customers, so that you can participate in any decision to be made about the cat. Please therefore consider carefully your emergency contact details. Your mobile number is acceptable provided that you will be keeping it on, if not, a relative or your veterinary surgeon are acceptable alternatives. Where that person is unavailable the management will make what it considers to be, decisions in the best interests of the cat, where possible in consultation with the examining veterinary surgeon.

4. Safety

It is our policy not to refuse fierce cats but for our own safety we do ask owners to please tell us if your cat is unlikely to be friendly. Sometimes we are pleasantly surprised, but if not at least we are warned.

We are very concerned about your cat's safety during his/her stay – to this end collars are worn entirely at owners risk. We strongly advise owners to have their pets micro-chipped – should the unthinkable happen his/her identity will be beyond question.

We take our responsibilities to you and your cat seriously and do our utmost to do the very best for him/her during his/her stay however, cats are boarded entirely at their owners risk – we cannot be responsible for damage however caused.

5. Comfort

We undertake to keep your cat as comfortable as possible during his/her stay. He/she will only be given high quality food in line with the diet specified on his/her registration form. If he/she has medication it will be administered in accordance with vets instructions. Plentiful clean water will be available at all times. Your cat will have a clean litter tray. The cat's pens are cleaned daily and thoroughly disinfected between stays.

Bedding and beds are provided however, should your cat prefer his/her own bedding and/or bed own toys etc they may be brought into the cattery. This is entirely at customers own risk.

Indoor cats, elderly cats and kittens are given more heat in cold months but all cats are given heat in chilly weather. Blinds are used in the summer to regulate the temperature.

We will groom cats but sometimes they are less than cooperative –we do our best. We like to play with the cats. We love to talk to, stroke and cuddle the cats when they allow us to.

6. Contract Signed

We require a copy of this contract to be signed by every customer before boarding their pets. It is legal and binding in nature, so please read it before signing.

Name of Cat/s:

As owner of the above cat/s I agree to the above terms, which apply to this and all subsequent stays at Martlets Cattery.

Signed:

Name: (Print):

Date (DD/MM/YYYY): / /